

# STOURBRIDGE TOWN CENTRE

## Public consultation

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### IT'S TIME TO LET US KNOW WHAT YOU THINK.

We would like you to get involved in shaping the proposals and would be grateful if you could take a few minutes to complete this questionnaire.

*You can also complete this questionnaire online at [www.regeneratingdudley.org.uk](http://www.regeneratingdudley.org.uk).*

Please ensure you read through the consultation leaflet first.

**The deadline to complete the questionnaire is Wednesday 14th February 2024.**

If you require any assistance with this correspondence or would like to request an interpreter, translation, large print or audio version, please contact Dudley Council on 01384 813400, 813401, 813470 or email [L2L@dudley.gov.uk](mailto:L2L@dudley.gov.uk)

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**This section is about whether you support the proposal to enhance the key gateways in the town?**

#### 1 NORTHERN GATEWAY (LOWER HIGH STREET):

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

#### 2 DUKE STREET/ BIRMINGHAM STREET GATEWAY:

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

#### 3 SOUTHERN GATEWAY (UPPER HIGH STREET):

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

#### 4 MARKET STREET/WORCESTER STREET:

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

#### 5 BELL STREET:

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

**This section is about whether you support the proposal to enhance the public spaces in the town: Ryemarket, Talbot Street and Foster Street**

**6. RYEMARKET**

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

**7. TALBOT STREET:**

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

**8. FOSTER STREET:**

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

**9. Do you support the proposal to improve the cycle network in the town where possible given existing space constraints?**

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

**10. Do you support making the town centre more pedestrian friendly by introducing raised crossings and traffic calming measures such as reducing it to a 20mph zone?**

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

**11. Do you support the provision of additional disabled parking spaces around the town centre?**

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

**12. Do you support the proposal to introduce more street trees and plants (soft landscaping) into the town?**

Strongly agree  Agree  Neither agree nor disagree  Disagree  Strongly disagree

**13. What single enhancement to the town is most important to you?  
Please provide a brief explanation as to why.**

## LET US KNOW HOW YOU USE THE HIGH STREET

**14. How often did you visit the high street in this area before the start of the COVID-19 pandemic?**

- |   |   |
|---|---|
| <input type="checkbox"/> Daily          | <input type="checkbox"/> Monthly                |
| <input type="checkbox"/> Every 2-3 days | <input type="checkbox"/> Less than once a month |
| <input type="checkbox"/> Weekly         | <input type="checkbox"/> Never                  |
| <input type="checkbox"/> Fortnightly    |   |

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**15. How often do you visit the high street in this area now?**

- |   |   |
|---|---|
| <input type="checkbox"/> Daily          | <input type="checkbox"/> Monthly                |
| <input type="checkbox"/> Every 2-3 days | <input type="checkbox"/> Less than once a month |
| <input type="checkbox"/> Weekly         | <input type="checkbox"/> Never                  |
| <input type="checkbox"/> Fortnightly    |   |

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**16. How do you travel to the high street in this area?**

- |                                    |                                    |
|------------------------------------|------------------------------------|
| <input type="checkbox"/> By foot   | <input type="checkbox"/> Taxi      |
| <input type="checkbox"/> Bicycle   | <input type="checkbox"/> Bus       |
| <input type="checkbox"/> Motorbike | <input type="checkbox"/> It varies |
| <input type="checkbox"/> Car       | Other: <input type="text"/>        |

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**17. If you travel by car or motorbike where do you usually park?**

*(If the answer is no then please skip to question 19)*

- |  |  |
|--|--|
| <input type="checkbox"/> On-street in a short stay parking space | <input type="checkbox"/> Outside of the Ring Road          |
| <input type="checkbox"/> Ryemarket carpark                       | <input type="checkbox"/> Private parking space in the town |
| <input type="checkbox"/> Tesco carpark                           | Other: <input type="text"/>                                |

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**18. What would encourage you to come by alternative modes of transport such as by foot, bus or cycling?**

**19. Why do you usually visit the high street in this area? Tick all that apply.**

- |  |  |
|--|--|
| <input type="checkbox"/> To shop for groceries   | <input type="checkbox"/> To visit hair and/or beauty services          |
| <input type="checkbox"/> To use Crystal Leisure Centre   | <input type="checkbox"/> To visit exhibitions/culture events/Town Hall |
| <input type="checkbox"/> To use other leisure or gym facilities  | <input type="checkbox"/> To visit coffee shops, cafes, etc             |
| <input type="checkbox"/> To use the Library  | <input type="checkbox"/> To visit friends and family                   |
| <input type="checkbox"/> To visit other services (such as solicitors, dentists, estate agents, accountants, library etc) | <input type="checkbox"/> For educational purposes e.g. college student |
| <input type="checkbox"/> To shop at other specialist retailers (non-groceries)   | <input type="checkbox"/> For work purposes                             |
| <input type="checkbox"/> To visit places of worship  | <input type="checkbox"/> To go for a drink at a bar/pub                |

Other – please expand on your answer :

**20. What time of day do you usually visit the high street in this area? Tick all that apply.**

**DURING WEEKDAYS**

**DURING WEEKENDS**

- |                         |                          |                          |
|-------------------------|--------------------------|--------------------------|
| Morning (6am - 12pm)    | <input type="checkbox"/> | <input type="checkbox"/> |
| Afternoon (12pm - 6pm)  | <input type="checkbox"/> | <input type="checkbox"/> |
| Evening (6pm - 10pm)    | <input type="checkbox"/> | <input type="checkbox"/> |
| Night time (10pm - 6am) | <input type="checkbox"/> | <input type="checkbox"/> |

**21. Which postcode area do you travel from?**

**22. To get across the Ring Road which way of crossing do you prefer?**

- |   |  |
|---|--|
| <input type="checkbox"/> Prefer to use the subway/underpasses | <input type="checkbox"/> Prefer to use the surface crossings |
|---|--|

**23. Do you use any delivery services from businesses in this area (eg grocery delivery service, takeaways, etc)?**

- |  |                             |
|--|-----------------------------|
| <input type="checkbox"/> Yes – please expand on your answer below: | <input type="checkbox"/> No |
|--|-----------------------------|

## LET US KNOW HOW YOU FEEL ABOUT THE HIGH STREET

### 24. What, if anything, currently discourages you from visiting the High Street more often?

- |  |   |
|--|---|
| <input type="checkbox"/> Difficulty travelling to the town                 | <input type="checkbox"/> Lack of sport and active leisure provision in the town |
| <input type="checkbox"/> Difficulty parking in the town                    | <input type="checkbox"/> Poor accessibility for pedestrians                     |
| <input type="checkbox"/> Lack of awareness of what is on offer in the town | <input type="checkbox"/> Poor facilities for cyclists                           |
| <input type="checkbox"/> Lack of events                                    | <input type="checkbox"/> Poor appearance of the buildings                       |
| <input type="checkbox"/> Lack of retail offer                              | <input type="checkbox"/> Poor appearance of pavements                           |
| <input type="checkbox"/> Not feeling safe                                  | <input type="checkbox"/> Nothing would discourage me                            |

*Please expand on your answer in the comment box below*

Other e.g. Covid-19: *Please expand on your answer:*

### 25. If you prefer to use other High Streets or local centres, which one and why?

### 26. What would encourage you to visit Stourbridge town centre more regularly?

*For example, improved appearance of the town (pavements and streets) or another reason such as improved accessibility, retail offer, provision of more events or improved leisure facilities?*

### 27. Please provide any additional comments

## Thank you for completing this questionnaire.

**Hard copies can also be dropped off to reception staff at Stourbridge Library, where you will find the proposals on display from Wednesday 17th January to Wednesday 14th February 2024.**

On the dates listed below the display will be staffed and you are invited to come along to find out more and ask any questions you may have..

Wednesday 24 January, 10am - 1pm

Tuesday 30 January, 1pm - 4pm,

Saturday 3 February, 10am - 1pm

Thursday 8 February, 1pm - 4pm

**This consultation runs from Wednesday 17 January to Wednesday 14 February 2024.**